



**“Every solutions provider says they can deliver. Anexinet provided a real roadmap in both setting expectations and delivering a powerful, quality Business Intelligence solution.”**

**— Ray Stahl, Vice President  
ACE-Inamar Recreational Marine**

## ACE Deploys Data Warehouse Solution to Integrate Policy/Claim Information from Incompatible Systems

### The Challenge

ACE Select Markets, a division of ACE USA, sought to create a central data repository for policy and claims information relating to its Recreational Marine, Collector Auto, and Recreational Vehicle lines of business. The policy information resided in two disparate systems, with corresponding claims information in a third system. The three isolated data sources did not communicate. In fact, each data source used a different format: mainframe, relational database, and XML files. ACE had no means of relating claims to policy information, or analyzing claims with any depth past the number of claims in a given month.

### The Solution

ACE selected Anexinet to provide a data warehouse solution that would tie each claim to a policy, and make the information easily accessible to satisfy the daily reporting needs of ACE users. The Anexinet team started by studying and understanding the existing sources of data. They then applied Anexinet's Program Management Office (PMO) for project management and delivery methodology in conjunction with lessons learned from other data warehouse implementation engagements. SQL Server 2000 was selected for the data warehouse. The Anexinet team then designed a solution to extract data required for reporting and analysis from each of the three data sources. ETL (extract, transform, load) processes use SQL Server DTS packages for flat files, relational database, and SQLXML Bulk Load for XML files. Hyperion Brio is used for data reporting and enterprise analytics.

### The Benefits

Through Anexinet, ACE now has a centralized data warehouse sourced from three disparate systems that did not communicate and use different file formats. Anexinet identified key data located in each of the three systems, assessed how best to make the data available to analytical reporting tools, and devised ETL processes to bring the data together in a central repository. Where ACE once had no means of relating claims to policy information, the company can now produce a variety of reports, perform data analysis, and mine for policy and claims information serving three different lines of business.



**ACE USA** is the U.S.-based retail operating division of The ACE Group of Companies, headed by ACE Limited (NYSE: ACE), and rated A (Excellent) by A.M. Best Company and A+ (Strong) by Standard & Poor's. ACE USA, through its underwriting companies, provides insurance products and services throughout the U.S. ACE Select Markets, a division of ACE USA, operates over 20 lines of business in the Property and Casualty Insurance Area with over 10,000 employees in 10 countries around the world. ACE focuses on the underwriting and marketing of specialty insurance products targeted towards specific insurance buyers, affinity groups, small businesses and niche industries.

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