

SUCCESS STORY

SERVICE CONTINUITY SOLUTIONS
Data Center Optimization



“With the help of Anexinet and HP, LSAC has implemented an enterprise-management framework that has greatly enhanced our ability to manage our storage environment while simultaneously reducing the risk that an outage will affect our clients.”

— Jerry Goldman
Director of Technical Services, LSAC

Anexinet & HP Team on Enterprise Infrastructure Solution: Improved SAN and IT Service Management Will Benefit LSAC Clients

The Challenge

LSAC is a nonprofit organization founded to facilitate the law school admission process for more than 200 law schools in the United States, Canada and Australia. They provide a growing number of important services and programs for law schools and their applicants. As a service provider in the education vertical, LSAC has seen tremendous growth over the last several years. As LSAC's externally facing technology services matured, however, its demands on its internal technology infrastructure also evolved, which is why the organization's business model changed and a service continuity solution was mandated by the Board of Trustees. In addition to addressing demands on its mature technology infrastructure, LSAC needed to enable IT service management (ITSM) best practices for Storage Area Network (SAN) management.

The Solution

Anexinet, an HP Elite Partner, worked with LSAC to develop a solution that would best meet its existing needs and allow for future growth. The Anexinet/LSAC project strategy team decided on an end-to-end solution consisting of the award-winning HP Storage Essentials Storage Resource Management Enterprise Edition Software Suite running on HP StorageWorks Enterprise Virtual Array (EVA) systems in a metro-cluster Storage Area Network. The ambitious project leveraged the joint resources of Anexinet and HP to perform the implementation.

The Benefits

Together, Anexinet and HP successfully improved LSAC's ability to deliver "platinum-level" services to clients. "Our two vendors worked together seamlessly," said Jerry Goldman, Director of Technical Services at LSAC. "They developed a plan with LSAC's technology project team and executed it flawlessly. The Service Continuity Project came in ahead of schedule and under budget." With the solution up and running, LSAC began to see immediate benefits, including proactive performance-management, analytical and capacity planning, and trending tools to contribute to IT Service Management best practices. The solution also enabled high-level and detail-level reporting, and reduced the risks of data loss or an outage that would impact overall operations.



The Law School Admission Council (LSAC) is a non-profit corporation whose members are more than 200 law schools in the United States, Canada, and Australia. It was founded in 1947 to coordinate, facilitate, and enhance the law school admission process. The organization also provides programs and services related to legal education. All law schools approved by the American Bar Association (ABA) are LSAC members. Fifteen Canadian law schools recognized by a provincial or territorial law society or government agency are also included in the voting membership of the Council, as is the University of Melbourne Law School in Melbourne, Australia. LSAC is headquartered in Newtown, Pennsylvania, about 30 miles north of Philadelphia, and is best known for administering the Law School Admission Test (LSAT®) to an average of 140,000 prospective law students each year.

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